

Financial Statements

Prince Edward Island Mutual Insurance Company

December 31, 2020

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MANAGEMENT RESPONSIBILITY FOR FINANCIAL REPORTING DECEMBER 31, 2020

The accompanying financial statements and all other information contained in this annual report are the responsibility of the management of Prince Edward Island Mutual Insurance Company. The financial statements have been prepared by management in accordance with International Financial Reporting Standards and have been approved by the Board of Directors.

Preparation of financial information is an integral part of management's broader responsibilities for the ongoing operations of Prince Edward Island Mutual Insurance Company. Management maintains a system of internal accounting controls to provide reasonable assurance that transactions are accurately recorded on a timely basis, are properly approved and result in reliable financial information. Such information also includes data based on management's best estimates and judgements.

The Audit Committee and the Board of Directors review and approve the annual financial statements. In addition, the Audit Committee meets periodically with financial officers of Prince Edward Island Mutual Insurance Company and the external auditors, and reports to the Board of Directors thereon.

The accompanying financial statements have been audited by Grant Thornton LLP, authorized to practice public accounting by the Chartered Professional Accountants of Prince Edward Island, who are engaged by the Board of Directors and whose appointment was ratified at the annual meeting of the policyholders. The auditors have access to the Audit Committee, without management present, to discuss the results of their work. Their report dated February 9, 2021 expresses their unqualified opinion on the Company's 2020 financial statements.

Blair Campbell, CEO/Manager

Rudy Smith, CFO/Treasurer



Independent auditor's report

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To the Policyholders of

Prince Edward Island Mutual Insurance Company

Opinion

We have audited the financial statements of Prince Edward Island Mutual Insurance Company ("the Company"), which comprise the statement of financial position as at December 31, 2020, and the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of Prince Edward Island Mutual Insurance Company as at December 31, 2020, and its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards (IFRSs).

Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Company in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with International Financial Reporting Standards (IFRSs), and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Company's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error,
 design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and
 appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud
 is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions,
 misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are
 appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the
 Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and
 whether the financial statements represent the underlying transactions and events in a manner that achieves fair
 presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Summerside PE, Canada February 9, 2021

Chartered Professional Accountants

Grant Thornton LLP

Prince Edward Island Mutual Insurance Company Statement of Financial Position

December 31, 2020

\$ 13,082,736 4,400,648 314,589 60,919 1,692,475 1,617,768	\$	5,364,640 3,924,003
\$ 4,400,648 314,589 60,919 1,692,475	\$	3,924,003
314,589 60,919 1,692,475		-
60,919 1,692,475		-
1,692,475		
, ,		72,009
1,617,768		1,540,064
		7,401,514
71,574,276		71,050,097
4,101,743		4,282,677
 422,971		598,020
\$ 97,268,125	\$	94,233,024
\$ 682,368	\$	767,041
-		1,670,942
		-
		18,084,299
		16,259,519 36,781,801
 33,374,023		30,701,001
 61,674,100		57,451,223
\$ 97,268,125	\$	94,233,024
\$ \$	4,558,831 12,586,225 17,766,601 35,594,025	\$ 682,368 \$ 4,558,831 12,586,225 17,766,601 35,594,025 61,674,100

Prince Edward Island Mutual Insurance Company Statement of Comprehensive Income

For the Year-Ended December 31, 2020

	2020	2019
Underwriting Income		
Gross premiums written	\$ 30,392,204 \$	27,889,788
Less: reinsurance ceded	 (2,900,518)	(2,910,369)
Net premiums written	27,491,686	24,979,419
Less: increase in unearned premiums	 (1,507,082)	(1,365,107)
Net premiums earned	 25,984,604	23,614,312
Direct losses incurred		
Gross claims and adjustment expenses (Note 12)	10,758,835	21,857,314
Less: Reinsurer's share of claims and adjustment expenses	 (239,483)	(6,838,710)
Net losses incurred	 10,519,352	15,018,604
	 15,465,252	8,595,708
Expenses		2 520 155
Fees, commissions and other acquistion expenses (Note 13) Other operating and administrative expenses (Note 14)	2,742,799 5,118,660	2,528,175 4,924,657
Other operating and administrative expenses (Note 14)	 5,110,000	4,924,037
	 7,861,459	7,452,832
Net underwriting income	7,603,793	1,142,876
Investment and other income (Note 16)	 2,863,890	4,761,653
Earnings before refund of premium	10,467,683	5,904,529
Refund of premium (Note 20)	 (4,558,831)	-
Income before income taxes	5,908,852	5,904,529
Provision for income taxes (Note 11)	 1,685,975	1,715,870
Net income and comprehensive income for the year	\$ 4,222,877 \$	4,188,659

Prince Edward Island Mutual Insurance Company Statement of Members' Surplus

For the Year-Ended December 31, 2020

	Unappropriated Members' Surplus To								
Balance at January 1, 2019 Net income and comprehensive income	\$	53,262,564 4,188,659	\$	53,262,564 4,188,659					
Balance at December 31, 2019 Net income and comprehensive income		57,451,223 4,222,877		57,451,223 4,222,877					
Balance at December 31, 2020	\$	61,674,100	\$	61,674,100					

Prince Edward Island Mutual Insurance Company Statement of Cash Flows For the Year-Ended December 31, 2020

	 2020	20
Operating activities		
Net income and comprehensive income	\$ 4,222,877	4,188,65
Adjustments for:	, ,	
Depreciation of property, plant and equipment	303,482	313,35
Bond premium amortized	376,564	366,84
Gain on sale of investments	(226,626)	(517,28
Loss (gain) on disposal of property, plant and equipment	5,345	(7,30
Deferred income taxes	175,049	(108,6
Unrealized loss (gain) on investments	 184,832	(1,418,52
	5,041,523	2,817,08
Change in non-cash operating working capital:		
Receivables	(476,645)	(439,84
Prepaid expenses	11,090	9,3
Deferred policy acquisition expenses	(152,411)	(113,48
Reinsurers' share of provision for unpaid claims	5,783,746	(6,169,34
Accounts payable and accrued liabilities	(84,673)	165,41
Income taxes payable/receivable	(1,985,531)	2,058,19
Provision for refund of premium	4,558,831	-
Provision for unpaid claims	(5,498,074)	4,710,10
Unearned premium reserve	1,507,082	1,365,10
Investing activities	 8,704,938	4,402,67
Investing activities Purchase of investments	(8.256.282)	(10,000,40
Proceeds on disposal of investments	(8,256,283) 7,397,334	(10,900,40 7,615,20
Purchase of property, plant and equipment	(127,893)	(420,29
Proceeds on disposal of property, plant and equipment	 -	19,10
	 (986,842)	(3,686,39
Net increase in cash and cash equivalents	7,718,096	716,2
Cash and cash eqvivalents, beginning of year	 5,364,640	4,648,30
Cash and cash eqvivalents, end of year	\$ 13,082,736	5,364,64
Income taxes paid, net of refunds	\$ 3,496,458	\$ (233,7)

December 31, 2020

1. Nature of operations

The Company is incorporated without share capital under the laws of Prince Edward Island and is subject to the Prince Edward Island Insurance Act. It is licensed to write property and casualty insurance in Prince Edward Island. The Company's head office is located at 116 Walker Avenue, Summerside, Prince Edward Island.

These financial statements have been authorized for issue by the Board of Directors on February 9, 2021.

2. Basis of presentation

These financial statements have been prepared in accordance with International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board (the IASB).

These financial statements were prepared on a historical cost basis except for those financial assets and liabilities that have been measured at fair value.

The Company's functional and presentation currency is the Canadian dollar.

The preparation of financial statements in compliance with IFRS requires management to make certain critical accounting estimates. It also requires management to exercise judgment in applying the Company's accounting policies. The areas involving a higher degree of judgment of complexity, or areas where assumptions and estimates are significant to the financial statements are disclosed in Note 4.

3. Significant accounting policies

Insurance contracts

In accordance with IFRS 4, Insurance Contracts, the Company has continued to apply the accounting policies it applied in accordance with pre-changeover Canadian GAAP.

Balances arising from insurance contracts primarily include unearned premiums, provisions for unpaid claims and adjustment expenses, the reinsurer's share of provisions for unearned premiums and unpaid claims and adjustment expenses, deferred policy acquisition expenses, and salvage and subrogation recoverable.

(a) Premiums and unearned premiums

Premiums written comprise the premiums on contracts incepting in the financial year. Premiums written are stated gross of commissions' payable to agents.

The Company earns premium income evenly over the term of the insurance policy generally using the pro rata method. The portion of the premium related to the unexpired portion of the policy at the end of the fiscal year is reflected in unearned premiums.

(b) Deferred policy acquisition expenses

Acquisition costs are those expenses such as agents' commissions, which relate directly to the acquisition of premiums. These costs are deferred and amortized over the terms of the related policies to the extent that they are considered to be recoverable from unearned premiums.

December 31, 2020

3. Significant accounting policies (cont'd)

(c) Provisions for unpaid claims and adjustment expenses

Individual loss estimates are provided on each claim reported. In addition, provisions are made for adjustment expenses, changes in reported claims and for claims incurred but not reported, based on past experience and business in force. The estimates are regularly reviewed and updated, and any resulting adjustments are included in current income.

Claim liabilities are carried on an undiscounted basis.

(d) Reinsurers' share of provisions for unpaid claims and adjustment expenses

The Company enters into reinsurance contracts in the normal course of business in order to limit potential losses arising from certain exposures. Reinsurance premiums are accounted for in the same period as the related premiums for the direct insurance business being reinsured. Reinsurance liabilities, comprised of premiums payable for the purchase of reinsurance contracts, are included in accounts payable and accrued liabilities and are recognized as an expense when due.

Expected reinsurance recoveries on unpaid claims and adjustment expenses are recognized as assets at the same time and using principles consistent with the Company's method for establishing the related liability.

(e) Refund of premium

Under the discretion of the board of directors the Company may declare a refund to its policyholders based on the premiums paid in the fiscal period. This refund is recognized as an expense in the period for which it is declared.

Financial instruments

The Company's financial assets are classified as fair value though profit or loss, or amortized cost. Financial liabilities are classified as amortized cost. Financial assets and liabilities are initially recognized at fair value with subsequent measurement based on classification. The classification depends on the purpose for which the financial instruments were acquired, their characteristics and choice where applicable.

Financial assets are measured at fair value except for those classified as amortized cost, which are initially recognized at fair value net of any transaction costs directly attributable to the issuance of the instrument, then subsequently carried at amortized cost using the effective interest method.

Financial liabilities are initially measured at fair value net of any transaction costs directly attributable to the issuance of the instrument, and are subsequently carried at cost using the effective interest rate method.

Fair values are based on quoted market values where available from active markets, otherwise fair values are estimated using a variety of valuation techniques and models.

December 31, 2020

3. Significant accounting policies (cont'd)

Property, plant and equipment

Property, plant & equipment is initially recorded at cost and subsequently measured at cost less accumulated depreciation and accumulated impairment losses, with the exception of land which is not depreciated. Assets under construction are not depreciated until they are available for use. Depreciation of an asset commences when it is available for use and is recognized in net income using the diminishing balance method over the estimated useful life of the assets at the following rates:

Building structure	4%
Building components	8%
Office equipment	20%
Computer equipment	45%
Vehicles	30%
Land improvements	8%

Depreciation methods, useful lives and residual values are reviewed annually and adjusted, if necessary.

Impairment of non-financial assets

Non-financial assets are subject to impairment tests whenever events or changes in circumstances indicate that their carrying amount may not be recoverable. Where the carrying value of an asset exceeds its recoverable amount, which is the higher of value in use and fair value less costs to sell, the asset is written down accordingly.

Where it is not possible to estimate the recoverable amount of an individual asset, the impairment test is carried out on the asset's cash-generating unit, which is the lowest group of assets in which the asset belongs for which there are separately identifiable cash flows. The Company has one cash-generating unit for which impairment testing is performed.

Impairment charges are included in net income, except to the extent they reverse gains previously recognized in other comprehensive income.

Income taxes

Income tax expense comprises of current and deferred tax. Current tax and deferred tax are recognized in net income except to the extent that it relates to a business combination, or items recognized directly in equity or in other comprehensive income.

Current income taxes are recognized for the estimated income taxes payable or receivable on taxable income or loss for the current year and any adjustment to income taxes payable in respect of previous years. Current income taxes are determined using tax rates and tax laws that have been enacted or substantively enacted by the year-end date.

Deferred tax assets and liabilities are recognized where the carrying amount of an asset or liability differs from its tax base, except for taxable temporary differences arising on the initial recognition of goodwill and temporary differences arising on the initial recognition of an asset of liability in a transaction which is not a business combination and at the time of the transaction affects neither accounting or taxable profit or loss.

Recognition of deferred tax assets for unused tax losses, tax credits and deductible temporary differences is restricted to those instances where it is probable that future taxable profit will be available against which the deferred tax asset can be utilized. Deferred tax assets are reviewed at each reporting date and are reduced to the extent that it is no longer probable that the related tax benefit will be realized.

December 31, 2020

3. Significant accounting policies (cont'd)

The amount of the deferred tax asset or liability is measured at the amount expected to be recovered from or paid to the taxation authorities. This amount is determined using tax rates and tax laws that have been enacted or substantively enacted by the year-end date and are expected to apply when the liabilities / (assets) are settled / (recovered).

Provisions

Provisions are recognized for liabilities of uncertain timing or amount that have arisen as a result of past transaction, including legal, equitable or constructive obligations. The provision is measured at the best estimate of the expenditure required to settle at the reporting date.

Foreign currency translation

Foreign currency accounts are translated into Canadian dollars as follows:

At the transaction date, each asset, liability, revenue and expense denominated in a foreign currency is translated into Canadian dollars by the use of the exchange rate in effect at that date. At the year-end date, unsettled monetary assets and liabilities are translated into Canadian dollars by using the exchange rate in effect at the year-end date and the related translation differences are recognized in net income. Exchange gains and losses arising on the retranslation of monetary available-for-sale financial assets are treated as a change in fair value and recognized in net income or other comprehensive income.

Cash and cash equivalents

Cash and cash equivalents comprise cash on hand together with other short-term, highly liquid investments that are readily convertible into known amounts of cash and which are subject to an insignificant risk of changes in value.

Standards, amendments and interpretations not yet effective

Certain new standards, amendments and interpretations have been published that are mandatory for the Company's accounting periods beginning on or after January 1, 2021 or later periods that the Company has decided not to adopt early.

Of those new standards, amendments and interpretations that are not yet effective, IFRS 17 Insurance Contracts is expected to have a material impact on the Company's financial statements in the period of the initial application.

• IFRS 17 Insurance Contracts supersedes IFRS 4 Insurance Contracts. IFRS 17 establishes the principles for recognition, measurement, presentation and disclosure of insurance contracts. IFRS 17 requires entities to measure insurance contract liabilities using updated estimates and assumptions that reflect the timing of cash flows and any uncertainty relating to insurance contracts. Additionally, IFRS 17 requires entities to recognize profits as it delivers insurance services. The effective date for IFRS 17 is January 1, 2023. The Company has not yet determined the impact of adoption. However, it is expected to significantly impact the overall financial statements.

December 31, 2020

4. Critical accounting estimates and judgments

The Company makes estimates and assumptions about the future that affect the reported amounts of assets and liabilities. Estimates and judgments are continually evaluated and based on historical experience and other IAS factors, including expectations of future events that are believed to be reasonable under the circumstances. In the future, actual experience may differ from these estimates and assumptions.

The effect of a change in an accounting estimate is recognized prospectively by including it in comprehensive income in the period of the change, if the change affects that period only; or in the period of the change and future periods, if the change affects both.

The estimates and assumptions that have a significant risk of causing material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below.

Deferred policy acquisition expenses

Deferred policy acquisition expenses are those expenses such as agents' commissions, which relate directly to the acquisition of policies. These expenses, to the extent that they are considered recoverable, are estimated, deferred and amortized over the terms of the related policies.

Provision for unpaid claims

The estimation of the provision for unpaid claims and the related reinsurers' share are the Company's most critical accounting estimates. There are several sources of uncertainty that need to be considered by the Company in estimating the amount that will ultimately be paid on these claims. The uncertainty arises because all events affecting the ultimate settlement of claims have not taken place and may not take place for some time. Changes in the estimate of the provisions can be caused by receipt of additional claim information, changes in judicial interpretation of contracts, or significant changes in severity or frequency of claims from historical trends. The estimates are based on the Company's historical experience and industry experience. More details are included in Note 9.

Unearned premium reserve

The unearned premium reserve is calculated based on the estimated unexpired term of all policies of the Company in force as of December 31. The factor used to estimate the unexpired term is based on the Company's historical experience.

Income taxes

The Company periodically assesses its liabilities and contingencies related to income taxes for all years open to audit based on the latest information available. For matters where it is probable that an adjustment will be made, the Company records its best estimate of the tax liability including the related interest and penalties in the current tax provision. Management believes they have adequately provided for the probable outcome of these matters; however, the final outcome may result in a materially different outcome than the amount included in the tax liabilities.

COVID-19 estimation uncertainty

In March 2020, the World Health Organization declared a global pandemic as a result of the emergence and rapid transmission of a novel strain of the coronavirus (COVID-19). The pandemic has significantly affected the global economy, disrupting business operations and economic activity worldwide. PEI Mutual has not observed any material impairment of assets or a significant change in operations as a result of the COVID-19 pandemic. However, due to rapid developments and uncertainty surrounding COVID-19 it is not possible to predict the future impact that COVID-19 may have on PEI Mutual's business, financial position and operating results in the future. It is possible that estimates will change as a result of COVID-19 and the impact of changes could be material to PEI Mutual. Management is closely monitoring the global pandemic impact on PEI Mutual's operations and will update results, as necessary.

December 31, 2020

5. Financial instrument classification

The carrying amount of the Company's financial instruments by classification is as follows:

December 31, 2020 Cash and cash equivalents Receivables (Note 6) Investments (Note 7) Accounts payable and accrued liabilities	Fair value through profit or loss \$13,082,736 4,400,648 16,869,008	Amortized cost \$ - 54,705,268 682,368	Total \$13,082,736 4,400,648 71,574,276 682,368
recounts phymbre una accruca rubrires	\$34,352,392	\$ 55,387,636	\$89,740,028
	Fair value through profit or loss	Amortized cost	Total
December 31, 2019 Cash and cash equivalents Receivables (Note 6) Investments (Note 7) Accounts payable and accrued liabilities	\$ 5,364,640 3,924,003 14,841,179	\$ - 56,208,918 767,041	\$ 5,364,640 3,924,003 71,050,097 767,041
	\$24,129,822	\$ 56,975,959	\$81,105,781
6. Receivables		2020	2019
Policyholders for premiums Accrued interest Other		535,688 17,888	\$ 3,317,646 595,173 11,184 \$ 3,924,003

December 31, 2020

Carrying value

7. Investments

The following table provides cost and fair value information of investments by type of security and issuer. The maximum exposure to credit risk would be the carrying value as shown below.

2020

2019

Investments at amortized cost			\$ 54,705,268	\$56,208,918
Investments at fair value though profi	t or loss		16,869,008	14,841,179
			\$71,574,276	\$71,050,097
	Decembe	r 31, 2020	December	: 31, 2019
		Fair		Fair
Investments at amortized cost	Cost	Value	Cost	Value
Term deposits				
and GIC's	\$ 6,647,000	\$ 6,647,000	\$ 7,120,000	\$ 7,120,000
Bonds, at par less				
unamortized purchase				
discounts and premiums				
- Federal	195,453	236,470	194,544	225,322
- Provincial	13,551,667	15,428,383	13,801,232	14,873,152
- Municipal	12,763,573	14,794,853	13,720,915	14,925,156
- Corporate	21,547,575	24,168,980	21,372,227	22,784,626
Total bonds	48,058,268	54,628,686	49,088,918	52,808,256
	\$ 54,705,268	\$ 61,275,686	\$ 56,208,918	\$59,928,256
T	C*4 1			
Investments at fair value through p	oront or loss			
Equities - Canadian	# 10 000 003	ф 12 7 41 <i>(</i> 20	Ф 0.270 соо	Ф11 255 204
Common Stock	\$10,999,893	\$ 12,741,630	\$ 9,378,600	\$11,355,204
Equities - US	2 220 217	4 105 252	0.646.040	2 405 055
Common Stock	3,238,317	4,127,378	2,646,949	3,485,975
	# 1 4 229 21 2	4.17.070.000	ф 10 005 5 40	ф1.4.0.41.1 7 0
	\$14,238,210	\$ 16,869,008	\$ 12,025,549	\$14,841,179

December 31, 2020

7. Investments (cont'd)

The following table summarizes fair value measurements recognized in the statement of financial position or disclosed in the Company's financial statements, categorized by level according to the significance of the inputs used in making the measurements.

- Level 1 fair value measurements are those derived from quoted prices (unadjusted) in active markets for identical assets or liabilities using the last bid price;
- Level 2 fair value measurements are those derived from inputs other than quoted prices included within level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices); and
- Level 3 fair value measurements are those derived from valuation techniques that include inputs for the asset or liability that are not based on observable market data (unobservable inputs).

	Carrying		Fair Value		
	Value	Level 1	Level 2	Level 3	Total
December 31, 2020					
Equity investments					
- Canadian	\$12,741,630	\$12,741,630	\$ -	\$ -	\$12,741,630
- US	4,127,378	4,127,378	-	-	4,127,378
Bonds	54,705,268	-	61,275,686	-	61,275,686
Total	\$71,574,276	\$16,869,008	\$61,275,686	\$ -	\$78,144,694
December 31, 2019					
Equity investments					
- Canadian	\$11,355,204	\$11,355,204	\$ -	\$ -	\$11,355,204
- US	3,485,975	3,485,975	-	-	3,485,975
Bonds	56,208,918	-	59,928,256	-	59,928,256
Total	\$71,050,097	\$14,841,179	\$59,928,256	\$ -	\$74,769,435

There were no transfers between Level 1 and Level 2 for the years ended December 31, 2019 and 2020.

December 31, 2020

7. Investments (cont'd)

Maturity profile of held to maturity investments is as follows:

	Within 1 Year	2 to 5 Years		6 to 10 Years		Over 10 Years		Total
December 31, 2020 Bonds Term Deposits	\$ 2,200,000 240,000	\$ 9,990,253 6,407,000	\$	30,897,350	\$	4,970,665	\$	48,058,268 6,647,000
Total	\$ 2,440,000	\$ 16,397,253	\$	30,897,350	\$	4,970,665	\$	54,705,268
Percent of total	4%	30%		57%		9%		100%
December 31, 2019 Bonds Term Deposits	\$ 2,054,000 4,640,000	\$ 9,964,462 2,480,000	\$	29,836,584	\$	7,233,872	\$	49,088,918 7,120,000
Total Percent of total	\$ 6,694,000 12%	\$ 12,444,462 22%	\$	29,836,584 53%	\$	7,233,872 13%	\$	56,208,918 100%

The effective interest rate for amortized cost investments is 3.71% and 3.87% on December 31, 2020 and December 31, 2019 respectively.

December 31, 2020

8. Property, plant & equipment

	Land	Building		Office nipment		omputer uipment	V	ehicles	imp	Land provements		Total
Cost												
Balance on January 1, 2019	\$ 608,343	\$3,781,491	\$	340,319	\$	238,235	\$	361,197	\$	89,666	\$	5,419,251
Additions	-	204,472		39,694		61,432		114,697		-		420,295
Disposals		-		(4,712)		(33,865)		(60,355)		-		(98,932)
Balance on December 31, 2019	608,343	3,985,963		375,301		265,802		415,539		89,666		5,740,614
Additions	-	-		7,780		103,085		-		17,027		127,892
Disposals	-	-		(19,155)		(45,568)		-		-		(64,723)
Balance on December 31, 2020	\$ 608,343	\$3,985,963	\$	363,926	\$	323,319	\$	415,539	\$	106,693	\$	5,803,783
Accumulated depreciation												
Balance on January 1, 2019	\$ -	\$ 574,353	\$	210,890	\$	198.618	\$	222,483	\$	25,429	\$	1,231,773
Depreciation expense	Ψ -	156.646	Ψ	33,447	Ψ	44.235	Ψ	73.892	Ψ	5.139	Ψ	313,359
Disposals	-	-		(2,824)		(31,118)		(53,253)		-		(87,195)
Balance on December 31, 2019	-	730,999		241,513		211,735		243,122		30,568		1,457,937
Depreciation expense	-	148,765		28,092		68,811		51,724		6,090		303,482
Disposals	-	-		(18,048)		(41,331)		-		-		(59,379)
Balance on December 31, 2020	\$ -	\$ 879,764	\$	251,557	\$	239,215	\$	294,846	\$	36,658	\$	1,702,040
Net book value												
December 31, 2019	\$ 608,343	\$3,254,964	\$	133,788	\$	54,067	\$	172,417	\$	59,098	\$	4,282,677
December 31, 2020	\$ 608,343	\$3,106,199	\$	112,369	\$	84,104	\$	120,693	\$	70,035	\$	4,101,743

9. Insurance contracts

The following is a summary of the insurance contract provisions and related reinsurance assets on December 31.

	De	ecember 31, 20	20	December 31, 2019							
	Gross	Reinsurance Net		Gross	Reinsurance	Net					
Outstanding claims provision											
Long settlement term	\$ 5,746,620	\$ 834,626	\$ 4,911,994	\$ 4,644,355	\$ 479,637	\$ 4,164,718					
Short settlement term	4,806,735	783,142	4,023,593	11,081,122	6,921,877	4,159,245					
Provision for claims	10,553,355	1,617,768	8,935,587	15,725,477	7,401,514	8,323,963					
incurred but not reported	2,032,870	-	2,032,870	2,358,822	-	2,358,822					
	\$12,586,225	\$ 1,617,768	\$ 10,968,457	\$18,084,299	\$7,401,514	\$10,682,785					

December 31, 2020

9. Insurance contracts (cont'd)

Comments and assumptions for specific claims categories

The ultimate cost of long settlement general liability claims is difficult to predict for several reasons. Claims may not be reported until many years after a policy expires. Changes in the legal environment have created further complications. Court decisions and federal and provincial legislation may dramatically increase the liability between the time a policy is written and associated claims are ultimately resolved. For example, liability for exposure to toxic substances and environmental impairment, which did not appear likely or even exist when the policies were written, has been imposed by legislators and judicial interpretation. Tort liability has been expanded by some jurisdictions to cover defective workmanship. Provisions for such difficult-to-estimate-liabilities are established by examining the facts of tendered claims and adjusted in the aggregate for ultimate loss expectations based upon historical experience patterns and current socioeconomic trends.

Claims and adjustment expenses

Changes in claim liabilities recorded in the balance sheet for the years-ended December 31, 2020 and 2019 and their impact on claims and adjustment expenses for the two years follow:

	2020	2019
Unpaid claim - beginning of year – net of reinsurance	\$ 8,323,963	\$10,072,350
Increase (decrease) in estimated losses and expenses, for		
losses occurring in prior years	(507,035)	606,727
Provision for losses and expenses on claims occurring in the		
current year	11,352,338	14,122,671
Payment on claims:		
Current year	(6,809,741)	(9,791,600)
Prior years	(3,423,938)	(6,686,185)
Unpaid claims – end of year - net of reinsurance	\$ 8,935,587	\$ 8,323,963

The change in estimate of losses occurring in prior years is due to changes arising from new information received.

Provision for unpaid claims and adjustment expenses

The determination of the provision for unpaid claims and adjustment expenses and the related reinsurers' share requires the estimation of three major variables which are the development of claims, reinsurance recoveries, and future investment income. As the Company does not sell auto insurance, future investment income has been disregarded for this purpose.

December 31, 2020

9. Insurance contracts (cont'd)

Claim development

Net Claims

The estimation of claim development involves assessing the future behavior of claims, taking into consideration the consistency of the Company's claim handling procedures, the amount of information available, the characteristics of the line of business from which the claim arises and historical delays in reporting claims. In general, the longer the term required for the settlement of a group of claims the more variable the estimates. Short settlement term claims are those which are expected to be substantially paid within a year of being reported.

The tables that follow present the development of claims payments and the estimated ultimate cost of claims for the claim year 2010 to 2019. The upper half of the tables shows the cumulative amounts paid or estimated to be paid during successive years related to each claim year. The original estimates will be increased or decreased, as more information becomes known about the original claims and overall claim frequency and severity.

(\$'000)

_	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	Total
Net estimate of cumulative											
claims cost:											_
At the end year of claim	9,885	9,012	12,918	13,670	13,945	10,575	12,522	15,753	14,123	11,352	
One year later	9,966	8,596	12,472	13,893	13,523	10,246	12,491	16,258	13,913		
Two years later	9,846	8,344	12,362	13,770	13,760	10,090	12,565	16,250			
Three years later	9,778	8,335	12,309	13,712	13,769	10,164	12,364				
Four years later	9,677	8,340	12,297	13,711	13,742	10,068					
Five years later	9,499	8,274	12,309	13,687	13,885						
Six years later	9,492	8,247	12,308	13,595							
Seven years later	9,510	8,237	12,302								
Eight years later	9,516_	8,227									
Nine years later	9,510										
Current estimate of cumulative											
claims cost	9,510	8,227	12,302	13,595	13,885	10,068	12,364	16,250	13,913	11,352	
Cumulative payments	9,297	8,227	12,341	13,543	13,211	9,599	12,159	14,694	12,725	6,809	
Outstanding claims	213	-	(39)	52	674	469	205	1,556	1,188	4,543	8,861
Outstanding claims 2010 and prior											75
Claims handling expense											(657)
Total net outstanding claims net											
of claims handling expense											8,279

10. Pension plan

The Company has a defined contribution plan providing pension benefits to eligible employees. The total plan expense for the Company's defined contribution plan for 2020 was \$312,591 (2019 - \$289,421).

December 31, 2020

11. Income taxes

Income tax expense is comprised of current and deferred tax. The significant components of tax expense included in net income and comprehensive income are as follows:

	2020	2019
Current tax expense Based on current year taxable income	\$ 1,510,926	\$ 1,824,482
Deferred tax expense Origination and reversal of temporary differences	175,049	(108,612)
Total income tax expense	\$ 1,685,975	\$ 1,715,870

Reasons for the difference between tax expense for the year and the expected income taxes based on the statutory tax rates are as follows:

	2020	2019
Income before income taxes	\$ 5,908,852	\$ 5,904,529
Combined basic Canadian Federal and provincial income tax rate	31%	31%
Income taxes at statutory rates	1,831,744	1,830,404
Non deductible portion of claims liabilities	(170,440)	146,015
Depreciation in excess of capital cost allowance	(6,266)	(12,997)
Other non deductible expenses	3,144	(19,665)
Deduction for CCPC dividends	(147,256)	(119,275)
Origination and reversal of temporary timing differences	175,049	(108,612)
Total income tax expense	\$ 1,685,975	\$ 1,715,870
The significant components of deferred tax assets are:		
Deferred tax assets	2020	2019
Provision for unpaid claims	\$ 390,173	\$ 560,613
Property, plant & equipment	32,798	37,407
	\$ 422,971	\$ 598,020

December 31, 2020

12. Gross claims and adjustment expenses

Included in claims expenses were wage costs of \$458,284 (2019 - \$868,807).

13. Fees, commissions and other acquisition expenses				
		2020		2019
Commissions	\$	1,931,604	\$	1,718,023
Sales salaries		604,569		596,060
Other		206,626		214,092
	\$	2,742,799	\$	2,528,175
14. Other operating and administrative expenses				
		2020		2019
Advertising	\$	114,019	\$	164,910
Conventions, courses and travel		43,690		126,233
Depreciation		254,254		244,389
Directors fees		249,317		266,271
Donations		113,020		91,300
Loss Prevention		30,447		39,801
Office supplies		200,305		190,509
Other administration costs		473,281		420,526
Postage		226,657		181,478
Premium tax		379,903		318,489
Professional fees		74,689		36,204
Salaries and benefits		2,762,269		2,662,514
Taxes, dues and licences		123,519		115,633
Telephone		73,290		66,400
	\$	5,118,660	\$	4,924,657
15. Salaries, benefits and directors fees		2020		2019
Claims handling - Salaries, adjusting fees & benefits (Note 12)	\$	458,284	\$	868,807
Sales salaries, commissions and benefits (Note13)	Ψ'	2,536,173	+	2,314,083
Director fees (Note 14)		249,317		266,271
Other salaries and benefits (Note 14)		2,762,269		2,662,514
,	\$	6,006,043	\$	6,111,675
		,,-		, , , ,

December 31, 2020

16. Investment and other income		
	2020	2019
Interest income	\$ 2,096,704	\$ 2,231,629
Dividend income	576,110	478,472
Gains on disposal of investments	226,626	517,280
Unrealized gains (losses) on investments	(184,832)	1,418,525
Investment expenses	(77,747)	(71,189)
Gain (loss) on disposal of property, plant and equipment	(5,345)	7,364
Other income	232,374	179,572
		

17. Related party transactions

The Company entered into the following transactions with key management personnel, which are defined by IAS 24, Related Party-Disclosures, as those persons having authority and responsibility for planning, directing and controlling the activities of the Company, including directors and management:

	2020	2019
Compensation		
Short term employee benefits and director's fees	\$ 1,028,881	\$ 1,380,215
Total pension and other post-employment benefits	78,173	80,025
	\$ 1,107,054	\$ 1,460,240
	<u>'</u>	

\$ 2,863,890 \$ 4,761,653

December 31, 2020

18. Capital management

The Company's objectives with respect to capital management are to maintain a capital base that is structured to exceed regulatory requirements and to best utilize capital allocations. Reinsurance is utilized to protect capital from catastrophic losses as the frequency and severity of these losses are inherently unpredictable. To limit their potential impact, catastrophe coverage limits the Company's exposure to \$1.8 million. The \$1.8 million net retained amount represents approximately 2.9% of Company's capital. For the purpose of capital management, the Company has defined capital as members' surplus.

Section 317. (1) of the Insurance Act of Prince Edward Island requires insurers to maintain a reserve fund equal to the sum of \$500 for every \$100,000 of the first \$1 million of insurance in force, and \$3,000 for each additional \$1 million or part thereof insurance in force. The Company's reserve fund as of December 31, 2020 was 1.44 times that which is required by S317. (1) of the Insurance Act.

19. Financial instrument and Insurance risk management

Insurance risk management

The principal risk the Company faces under insurance contracts is that the actual claims and benefit payments or the timing thereof, differ from expectations. This is influenced by the frequency of claims, severity of claims, actual benefits paid and subsequent development of long-term claims. Therefore, the objective of the Company is to ensure that sufficient reserves are available to cover these liabilities.

The above risk exposure is mitigated by diversification across a large portfolio of insurance. The variability of risks is also improved by careful selection and implementation of underwriting strategy guidelines, as well as the use of reinsurance arrangements.

The Company purchases reinsurance as part of its risk mitigation program. Retention limits for the excess-of-loss reinsurance vary by product line.

Amounts recoverable from reinsurers are estimated in a manner consistent with the outstanding claims provision and are in accordance with the reinsurance contracts. Although the Company has reinsurance arrangements, it is not relieved of its direct obligations to its policyholders and thus a credit exposure exists with respect to ceded insurance, to the extent that any reinsurer is unable to meet its obligations assumed under such reinsurance agreements.

The Company writes insurance primarily over twelve-month duration. The most significant risks arise through high severity, low frequency events such as natural disasters or catastrophes. A concentration of risk may arise from insurance contracts issued in a specific geographic location since all insurance contracts are written in Prince Edward Island.

The Company manages this risk via its underwriting and reinsurance strategy within an overall risk management framework. Exposures are limited by having documented underwriting limits and criteria. Pricing of property and liability policies are based on assumptions in regard to trends and past experience, in an attempt to correctly match policy revenue with exposed risk.

December 31, 2020

19. Financial instrument and Insurance risk management (cont'd)

Reinsurance is purchased to mitigate the effect of the potential loss to the company. Reinsurance is placed with Farm Mutual Re, a Canadian registered reinsurer.

The Company follows a policy of underwriting and reinsuring contracts of insurance which, in the main, limit the liability of the Company to an amount on any one claim of \$600,000 in the event of a property claim, and \$550,000 in the event of a liability claim. The Company also obtained reinsurance which limits the Company's liability to \$1.8 million in the event of a series of claims arising out of a single occurrence. In addition, the Company has obtained stop loss reinsurance which limits the liability of all claims in a specific year to 80% of gross net earned premiums for property and liability combined.

The Company is exposed to a pricing risk to the extent that unearned premiums are insufficient to meet the related future policy costs. Evaluation is performed regularly to estimate future claims costs, related expenses, and expected profit in relation to unearned premiums. There was no premium deficiency on December 31, 2020 and 2019.

The risks associated with insurance contracts are complex and subject to a number of variables which complicate quantitative sensitivity analysis. The company uses various techniques based on past claims development experience to quantify these sensitivities. This includes indicators such as average claim cost, amount of claims occurrence, expected loss ratios and claims development as described in Note 9.

Results of sensitivity testing based on expected loss ratios are as follows, shown gross and net of reinsurance as impact on pre-tax income.

	Property	Liability claims		
	2020	2019	2020	2019
5% increase in loss ratios				
Gross	1,334,405	1,225,939	185,205	168,550
Net	1,205,575	1,096,141	169,009	152,830
5% decrease in loss ratios				
Gross	(1,334,405)	(1,225,939)	(185,205)	(168,550)
Net	(1,205,575)	(1,096,141)	(169,009)	(152,830)

There have been no significant changes from the previous year in the exposure to risk or policies, procedures and methods used to measure the risk.

Credit Risk

Credit risk is the risk of financial loss to the Company if a debtor fails to make payments of interest and principal when due. The Company is exposed to this risk relating to its debt holdings in its investment portfolio and the reliance on reinsurers to make payment when certain loss conditions are met.

All of the Company's investments in bonds and debentures are measured at amortized cost and are considered to have low credit risk. Based on Management's assessment of past events, current conditions and expected collectability of future cash flows from these instruments, there is no expected credit loss allowance to be recognized in the financial statements.

December 31, 2020

19. Financial instrument and Insurance risk management (cont'd)

The Company's investment policy includes guidelines on the bond portfolio relating to portfolio composition, issuer type, bond quality ratings (at time of acquisition – rated as "AL" or better) and general guidelines for geographic exposure. All fixed income portfolios and monitored by management on a monthly basis.

Reinsurance is placed with Farm Mutual Re, a Canadian registered reinsurer. Management monitors the creditworthiness of Farm Mutual Re by reviewing their annual financial statements and through ongoing communications. Reinsurance treaties are reviewed annually by management prior to renewal of the reinsurance contract.

Accounts receivable are short-term in nature consisting of a large number of policyholders and are not subject to material credit risk. Regular review of outstanding receivables is performed to ensure credit worthiness.

The maximum exposure to investment credit risk is outlined in Note 7.

There have been no significant changes from the previous year in the exposure to risk or policies, procedures and methods used to measure the risk.

Market risk

Market risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate as a result of market factors. Market factors include three types of risk: currency risk, interest rate risk and equity risk.

The Company's investment policy operates within the guidelines of the Insurance Act. An investment policy is in place and its application is monitored by the Investment Committee and the Board of Directors. Diversification techniques are utilized to minimize risk.

Currency risk

Currency risk relates to the Company operating in different currencies and converting non-Canadian earnings at different points in time at different foreign exchange levels when adverse changes in foreign currency exchange rates occur.

The Company's foreign exchange risk is related to stock holdings which are limited to United States equities in sectors which are not readily available in Canada. The Company limits its holdings in foreign equity to 25% of its total equity holdings in accordance with its investment policy. Foreign currency changes are monitored by the investment committee and holdings are adjusted when offside of the investment policy. A 1% change in the value of the United States dollar would affect the fair value of stocks by \$41,274 which would be reflected in the statement of comprehensive income.

There have been no significant changes from the previous year in the exposure to risk or policies, procedures and methods used to measure the risk.

Interest rate risk

Interest rate risk is the potential for financial loss caused by fluctuations in fair value or future cash flows of financial instruments because of changes in market interest rates.

The Company is not exposed to this risk as its interest-bearing investments are being held to maturity.

December 31, 2020

19. Financial instrument and Insurance risk management (cont'd)

There have been no significant changes from the previous year in the exposure to risk or policies, procedures and methods used to measure the risk.

Equity risk

Equity risk is the uncertainty associated with the valuation of assets arising from changes in equity markets. The Company is exposed to this risk through its equity holdings within its investment portfolio.

The Company's portfolio includes Canadian stocks with fair values that move with the Toronto Stock Exchange Composite Index and United States stocks with fair values that move with the S&P 500 Index. A 10% movement in the stock markets with all other variables held constant would have an estimated effect on the fair values of the Company's Canadian common stock and United States common stock of \$1.69 million (2019 - \$1.48 million), which would be recognized in the statement of comprehensive income.

The Company's investment policy limits investment in common shares to a maximum of 25% of the adjusted cost base of the portfolio.

Equities are monitored by the board of directors on a semi-annual basis. Holdings are adjusted by the Investment Committee, as required.

Liquidity Risk

Liquidity risk is the risk that the Company will not be able to meet all cash outflow obligations as they come due. The Company mitigates this risk by monitoring cash activities and expected outflows. The Company's current liabilities arise as claims are made. The Company does not have material liabilities that can be called unexpectedly at the demand of a lender or client. The Company has no material commitments for capital expenditures and there is no need for such expenditures in the normal course of business. Claim payments are funded by current operating cash flow including investment income.

There have been no significant changes from the previous year in the exposure to risk or policies, procedures and methods used to measure the risk.

20. Refund of premium

The Board of Directors declared a refund of premium in December 2020, payable to all policyholders with policies in force on December 31, 2020, at a rate of 15% of gross written premiums as of December 31, 2020. This refund is to be paid out to all qualifying policyholders within 120 days from December 31, 2020.